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## From the Desk of Chief Alan G. Rodbell



I am very pleased to present the Scottsdale Police Department's 2002 Annual Report, highlighting our Department success over the past year. In 2002 I joined the Scottsdale Police Department as the new Deputy Chief of Professiona1 Development/Investigative Services Bureau. I relocated to Scottsdale from Montgomery County, Maryland. Leaving the east coast and settling in the southwest was a new and exciting experience for my family and I, and I was looking forward to getting acquainted with the members of the department and working together on new projects and challenges. I was not disappointed. The year 2002 was filled with challenges and opportunities.

In 2002, the Chief of Police was Douglas Bartosh. I am proud to be able to present the accomplishments achieved during his tenure and look forward to serving the Citizens of Scottsdale as the Chief of Police and build on the many accomplishments and strengths of the organization. During 2002, our greatest challenge was growth, and it continues to be a challenge. To confront the growth, we extended our work force, leveraged technology, and successfully bid for grant funding to stretch and support our resources to ensure our community always received the highest level of public safety services.

Even with significant growth, our successes were many and we served as a model for other police agencies. Within the pages of this report you will find many accomplishments. These are but a few of the successes that all the men and women of the police department worked as a team to accomplish in the year 2002.

Along with the challenges and successes came tragedies. on-duty death of Sergeant Tom Hontz was a terrible blow. Though I had a far too brief opportunity to work with Tom, the outpouring of support throughout the department showed what an inspiration he was to the organization and to the community. He was a respected member of our family and the law enforcement community and contributed greatly the Scottsdale Police Department and to the public we serve. He will be missed and will never be forgotten.

I am very proud of the commitment and talents of all the members of our Department. I am enjoying the opportunity to work with and serve the citizens of Scottsdale as the Chief of Police. Their support and appreciation for the importance of public safety has made us a successful organization. I anticipate continued success in the years to come.

Thank you!

Alan G. Rodbell Chief of Police

## Police Department Profile

#### 2002 CITY OF SCOTTSDALE STATISTICS

Population: 215,030

Size: 184.5 square miles
Median Age: 42.1 years
City Operating budget: \$271,400,000

Police department budget: \$48,600,000 Average temperature: 72.6 degrees F. Average sunny days: 314 (86%) Average annual rainfall: 7.66 inches

Sworn officers: 378 Civilian employees: 237

#### A brief history

Until Scottsdale received its city charter in 1951, the Maricopa County Sheriff's Office provided law enforcement services. Deputies Kenny Caswell and Arnold Kester patrolled the area when needed. Deputy Caswell also served as the elected Town Constable.

Upon incorporation, the city created a Marshal's Office. Scottsdale's first sworn law enforcement officer, Marshal Hurley Pruitt, patrolled in a 1951 Plymouth. As the city grew, Deputy Marshals served only during daylight hours but were subject to being called out at night. The Maricopa County Sheriff's Office assisted as needed on serious calls.

In June of 1961, Deputy Marshals moved from their office at the Little Red Schoolhouse to the new Police and Court building at 131 E. Main Street. The Scottsdale Marshal's Office evolved into the Scottsdale Police Department shortly after the March, 1963 hiring of Walter C. Nemetz as Scottsdale's fifth Marshal and first Chief. Chief Nemetz came to Scottsdale from the Los Angeles Police Department. In July of that year, the Deputy Marshals exchanged their Marshal badges and shoulder patches for Scottsdale Police insignia that later evolved into the bucking horse patch worn today. At the time, the Department had 47 full-time employees.



### **Command Staff**

Alan Rodholl

Alan Rodbell
Chief of Police

- International Association of Chiefs of Police
- Federal Bureau of Investigation Academy Associates
- Arizona Association of Chiefs of Police
- East Valley Chiefs of Police Association

In February 2002, Chief Alan Rodbell was named Deputy Chief of Professional Development/Investigative Services Bureau. Chief Rodbell served with the Montgomery County Maryland Police Department for 26 years and was the Assistant Police Chief prior to coming to Scottsdale.

Chief Rodbell has a master's degree in counseling from Western Maryland College and a Bachelor's degree in Criminology from the University of Maryland. He is also a graduate of the FBI National Academy.

"I am very excited to begin a new career with the Scottsdale Police Department. I am fortunate to be working in a wonderful city and to be working with the professional men and women who serve this community."

The Scottsdale Police Department, in partnership with the citizens of Scottsdale, recognizes the changing needs of our community and law enforcement's role in addressing those needs. Furthermore, we pledge Excellence, Initiative and integrity to enhance the quality oflife throughout the city, knowing those we serve deserve no less.



**Dee Taylor**Executive Assistant Chief of Police



John Cocca
Deputy Chief of Uniformed Services



**Helen Gandara-Zavala**Administrative Services Director

- Member, International Association of Women Police
- Member, International Association of Chiefs of Police
- International Association of Chiefs of Police Subcommittee
- Member, Fraternal Order of Police Lodge #35
- Scottsdale/Paradise Valley Branch YMCA Board of Management
- Member, National Association for Women Law Enforcement Executives (NAWLEE)

- Member, Arizona Attorney General Racial Profiling Committee
- Member, City of Scottsdale Self Managed Team Committee
- Member, City of Scottsdale Superior Performance Award Committee
- Member, Arizona Chief's Association
- Member, Scottsdale Leadership Alumni
- Member, International Association of Chiefs of Police

- Member, National Association for Women Law Enforcement Executives (NAWLEE)
- Member, International Association of Chiefs of Police
- Member, City of Scottsdale Technology Board
- Member, City of Scottsdale Criminal Justice Technology Team
- Member, Scottsdale Diversity Advisory Committee
- Community Celebrating Diversity Committee, Planning Committee Member, MLK Celebration
- Graduate, Scottsdale Leadership

## **Awards of Excellence**

Police Supervisor of the Year Sergeant Tom Macari

Civilian Supervisor of the Year Tom Dworzanski

PATROL OFFICER OF THE YEAR Officer Brooke Scritchfield

Special Assignment Officer of the Year Officer Rick Royston

ROOKIE OFFICER OF THE YEAR Officer Chris Kopp

Police Aide of the Year Denise Tesoriero

CIVILIAN EMPLOYEE OF THE YEAR Steve Cohen

Volunteer of the Year Kay Johnson

TRAINER OF THE YEAR (TIE) Eva Hernandez, Officer Richard Slavin

EXPLORER OF THE YEAR Abby Frost

## SPECIAL CONTRIBUTION TO THE AGENCY'S FUTURE: SPANISH TRANSLATORS

Rob Hoskin, Johnny Cervantes, Scott Reed, Daniel Garcia, Jaime Garcia, Brian Jacobs, Ben Hoster, Ron Bayne, Lorenzo Acosta, Eva Hernandez, Hector Rivera, Richard Slavin, Zenia Cornejo, Steve Negron, Alma Urbalejo, Ryan McKinnon, Cinthya Alva, Anthony Jones, Kevin Orvis.

## **Career Achievements**

Detective Ron Ayers *Retired* 

Barb Bellamy
Communications Dispatcher, Retired

CAU Supervisor Paul Bentley
Promoted to Records & Analysis Div. Manager

Property Clerk Misty Bogue
Promoted to Property & Evidence Custodian

Sergeant Mark Christian Retired

Detention Sergeant Paul Como Retired

Detective Aimee Cruz Retired

Officer Eric Duggan

Promoted to Sergeant

Lieutenant Sean Duggan Promoted to Captain

Lonny Foster
Promoted to Communications Supervisor

Lieutenant Brian Freeman Retired

Detective Dennis Gordon Promoted to Sergeant

Sergeant Tom Henny Promoted to Lieutenant

Detective John Hummel Retired

Captain Don Keenom Retired Officer Anthony Killeen Retired

Officer Dennis Knapwurst Retired

Supply Clerk Kathy LaBarber Retired

Police Aide William Monahan Retired

Sergeant Frank O'Halloran Promoted to Lieutenant

Christine Rendall
Promoted to Communications Training
Coordinator

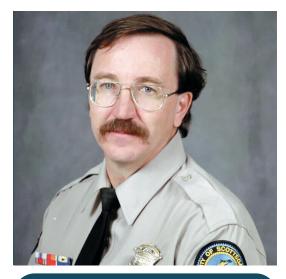
Teleserve Specialist Gene Richards Retired

Officer Rob Ryan
Promoted to Sergeant

Detective Michael Snader Promoted to Seraeant

Sergeant Mike Stauffer Promoted to Lieutenant

Detention Officer Janet Wraspir Promoted to Detention Sergeant



**Sgt. Tom Hontz** 

sergeant Tom Hontz lost his life in the line of duty at the age of forty-five during a joint SWAT training operation in the city of Gilbert on February 20, 2002. He left behind his parents, brothers, his wife Cathy and their three sons Christopher, Justin and Trey.

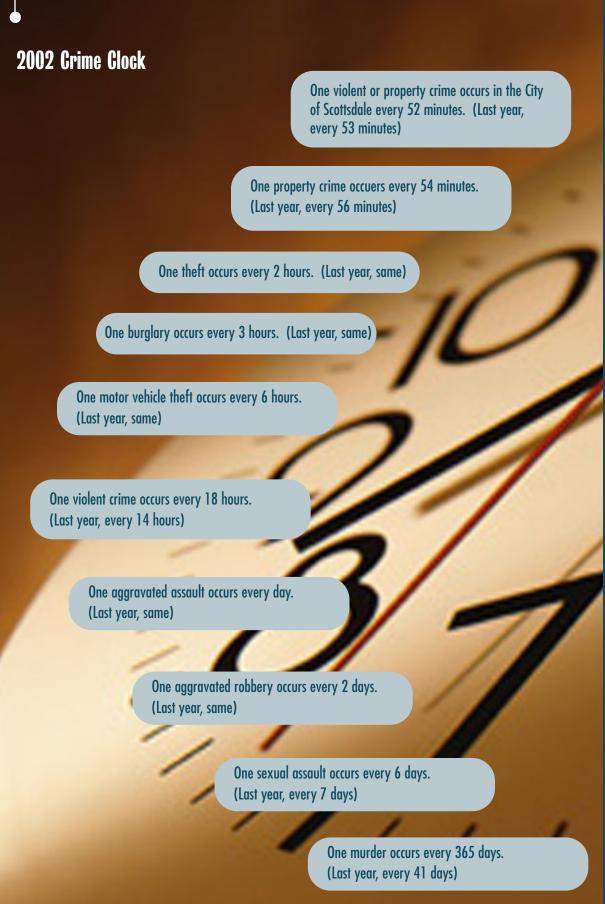
At the time of his death, Sergeant Hontz had served this agency for twenty-four years. He is the first Scottsdale Police Officer to die in the line of duty. At the time of his death, Tom Hontz supervised the Special Assignments Unit and was a SWAT Team Squad Leader. In addition, Tom was the department's "Use-of-Force" expert and provided oversight of its "Less-Lethal" use-of-force training program.

As a staff instructor for PPCT Management Systems, Sergeant Hontz's contribution of professional knowledge and expertise extended beyond the boundaries of the State of Arizona to police officers and military personnel nationally and internationally. Sergeant Hontz also made regular contributions to law enforcement industry magazines such as Calibre Press and appeared in police training videos that aired on the Law Enforcement Television Network. All of these training methods were aimed at improving the quality of policing and safety of officers. More than a police officer or tactical leader, Tom Hontz was considered a unique contributor to the world of law enforcement training and a true pioneer in his profession.

A full police funeral was held on February 27, 2002 at Community of Joy Church, 21000 N. 75th Avenue. Law Enforcement and Military officials from all corners of the state and nation attended in Tom's homage. A lengthy processional following the services ended at Phoenix Memorial Park Cemetery, 200 W. Beardsley, where Sgt. Hontz was laid to rest.

During the 2002 Peace Officer's Memorial Services, Tom Hontz's name joined Arizona's other fallen law enforcement officers at the Arizona State Peace Officers Memorial, adjacent to the State Capitol Building. The State of Arizona, House of Representatives, Forty-fifth Legislature honored Tom with House Resolution 2008, which was unanimously adopted by the House on May 14, 2002 and filed in the office of the Secretary of State.

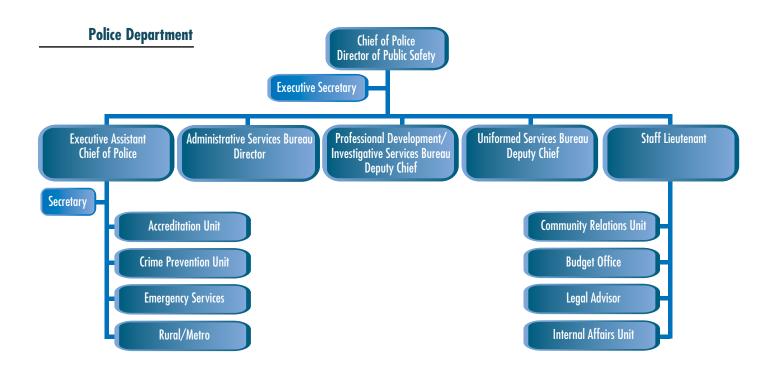
Tom Hontz was many things to many people: a father, a husband, a son, a brother, a true friend, a mentor, a warrior and Law Enforcement professional. Tom's legacy — a passion for officer training - shall survive him as it is passed on through generations of Scottsdale officers. One thing is certain: his family, his friends and his colleagues will never forget him and we all will truly miss him.

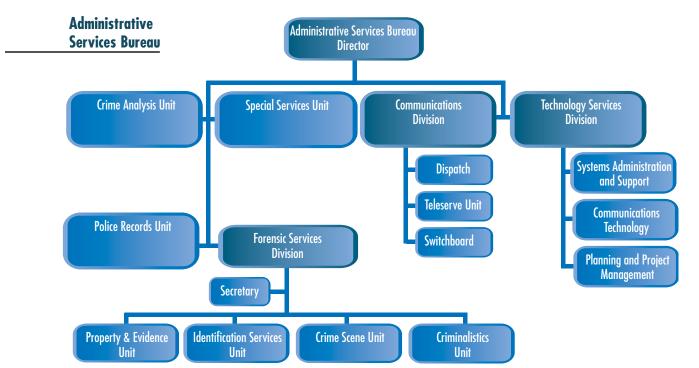


2002 EMERGENCY
RESPONSE TIME - ALL CALLS

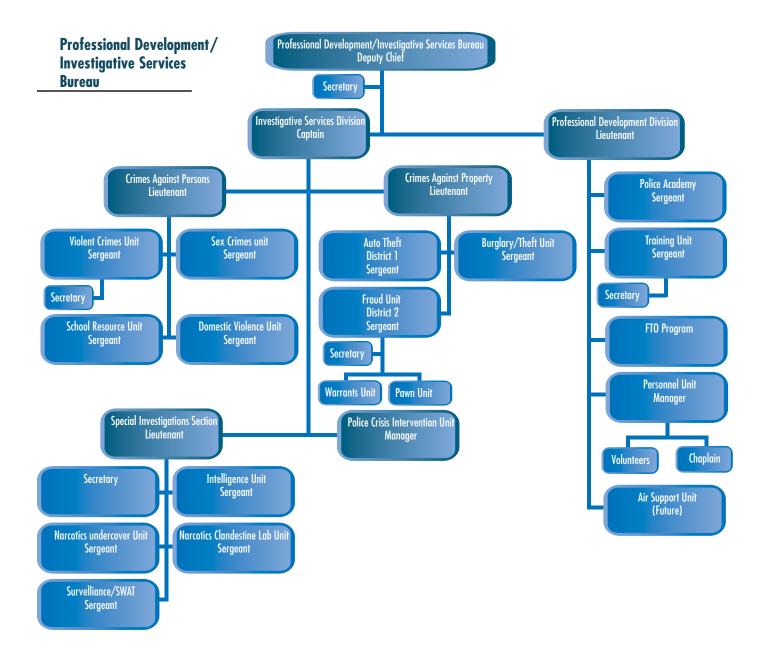
District I - 5.6 Minutes
District II - 6.5 Minutes
District III - 7.8 Minutes
Citywide - 6.3 Minutes

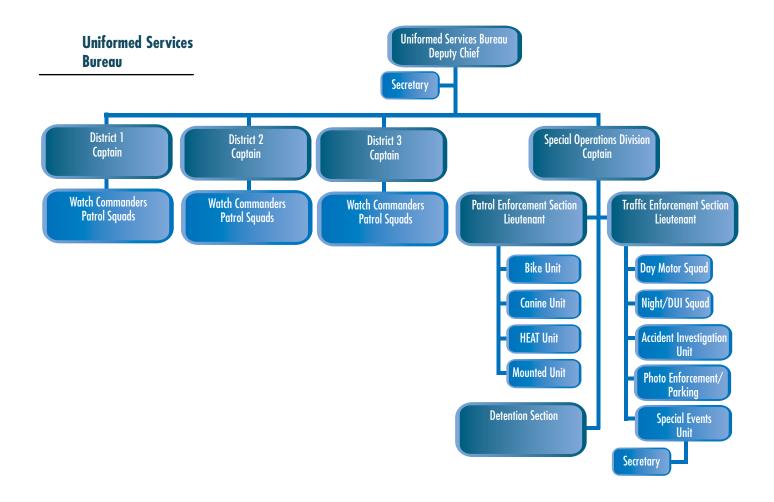
## Organizational Charts





## **Organizational Charts**





## **Scottsdale involved Citizens**

#### **Block Watch Advisory Council**

The Scottsdale Block Watch Advisory Council works cooperatively with Scottsdale communities and the Department to devise new methods and ideas for crime reduction. This group of citizens develops training and educational programs to increase community commitment to crime prevention; coordinates and participates in neighborhood programs and projects that contribute to the betterment of the community; and develops support structures between law enforcement agencies, city government, and community organizations.

#### Scottsdale Explorers-Post #908

The Explorer program is sponsored by the Learning for Living branch of the Boy Scouts of America. Explorers learn about law enforcement through training, ridealongs, public service projects, and competitions. Scottsdale Explorers meet weekly for two-hour meetings and training sessions. Recent training topics included traffic control, radio codes, accident investigation, arrest and restraint techniques, tactical entries, and officer safety skills.

The Explorer program was involved in 60 functions including fundraisers, traffic control at special events and tactical competitions.

Many Scottsdale Explorers now continue to serve their communities - as police officers!

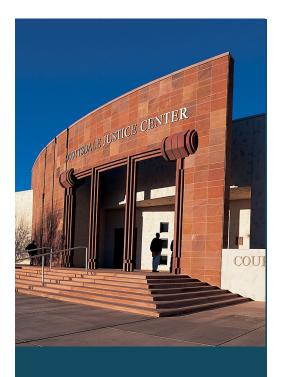


# Patrol District 1 Gaptain Don Keenom District I Commander

District One is a unique and ethnically diverse community. It encompasses both an entertainment district, comprised of restaurants, nightclubs, retail shopping, art galleries and the Scottsdale Center for the Arts, along with a community of single and multi-family housing. The police function within this district is well entrenched into the tenets of Community Oriented Policing and those officers and employees working within the district have established very close bonds with the citizens they serve. District One borders Tempe, Phoenix, Salt River Pima Indian Community and Paradise Valley. Located in the southern portion of Scottsdale, the district begins with McKellips and goes north to Chaparral, spans from points of 56th Street west to Pima Road and includes police beats 1 through 7. District One is approximately 11.5 square miles in size.

District One currently houses Uniform Services Bureau (USB) personnel, Special Operations Division (SOD) personnel and Investigative Services Bureau (ISB) personnel.

SOD is made up of Traffic Enforcement Section, Patrol Enforcement Section and Special Events Unit. Patrol Enforcement includes the Bike Unit, Mounted Unit, HEAT Unit, K-9 Unit and Detention. The K-9 Unit assists police personnel in searching for hidden suspects, locating articles or evidence of a crime, protecting officers and the public from serious injury or death, assisting in the arrest and apprehension of felons, and detecting the presence of narcotics and/or explosives. The essential functions of Detention include processing prisoners into the City police detention facilities, taking fingerprints and mug shots, and searching prisoners. Detention Officers also secure and inventory prisoners' personal property, and grant and log prisoner's phone calls.







Patrol District 2
Captain Barry Vassall
District II Commander



The District Two patrol area is the central district of the city and operates from the Police Department Headquarters at 9065 E. Via Linda. The district is divided into seven patrol areas, known as "beats", numbered 8 through 14. Deployed within District Two are seven patrol squads, providing service twenty-four hours a day, seven days a week. The patrol squads include seven police sergeants, forty-seven police officers and eleven police aides. There are also three lieutenants, or Watch Commanders, that supervise the various shifts to ensure proper service delivery.

District Two extends as far south as Camelback Road and borders Phoenix on the west. To the north, District Two follows Cactus Road east to Frank Lloyd Wright, then extends about one mile farther north to the McDowell Mountains. Parts of District Two reach as far east as Palisades Blvd., bor-

dering the town of Fountain Hills. The district also shares an extensive border with the Salt River Pima-Maricopa Indian Community.

District Two is primarily residential, with various thriving retail and commercial establishments. Many elegant resorts and top-notch restaurants operate within District Two, and it is also home to the world-famous Frank Lloyd Wright's Taliesin West. There are also many parks and golf courses within the district, including McCormick Railroad Park, Chaparral Park (the home of the spring training site for the San Francisco Giants) and Scottsdale Ranch Park.

# Patrol District 3 Gaptain Dave Marshall District III Commander

The DC Ranch Police Substation serves the far north area of Scottsdale and is located at the corner of Pima Road and Thompson Peak Parkway.

District Three serves a diverse population that includes the Scottsdale Airport and industrial/retail Airpark, and affluent residential communities and resorts. In addition, a significant portion of the district is Sonoran desert, including the Pinnacle Peak Park and the McDowell Sonoran Desert Preserve. District Three borders Phoenix, Fountain Hills, Cave Creek, Carefree and Tonto National Forest and begins at Shea and parts of Thunderbird north to Jenny Lynn Road and includes police beats 14 through 20.

The Civil Traffic Video Court system was implemented in District Three and allows police personnel to testify in civil traffic cases from the district by video teleconferencing. A beat office was opened in Beat 16 at 8200 E. Raintree and the personnel assigned to District Three maintained ongoing partnerships with businesses and communities within the district.







## Community Policing

Community policing evolved as a law enforcement response to evidence that traditional policing methods were insufficient to combat crime at its roots in a community. Although critical to the mission of law enforcement, merely arresting offenders after the fact is not enough to prevent crime or enhance a community's sense of safety. Community policing is a philosophy that emphasizes community involvement and creative problem solving tactics to address the core issues rather than attacking only the symptoms of crime and blight.

Scottsdale police personnel are encouraged to partner with citizens, use all available community resources, and use problem-oriented policing methods in their response to quality of life and crime concerns. District commanders are accountable to the Office of the Chief for recognizing crime patterns and ensuring officers are implementing an effective approach. Patrol officers attend "beat meetings" to share information and brainstorm creative approaches to issues. "Beat files" are kept to track identifiable problems.

Scottsdale citizens are encouraged to be part of the solution through a variety of methods and programs:

- Participating in Block Watch and other crime prevention programs.
- Learning about and implementing personal, commercial, and residential preventive tactics personally.
- Taking responsibility for their self, neighborhood and community.
- Volunteerism.
- Learning about criminal activity in their neighborhood.
- Sharing resources.
- Reporting crime and suspicious activity.
- Maintaining rental properties fastidiously to inhibit crime and blight.
- Communicating with the police department.

## SARA: A Model for Community Policing

SCAN Identify the problem

ANALYZE Research to confirm problem

RESPOND
Implement action to correct problem and conditions

Assess Evaluate the <u>effectiveness</u>

## **Accreditation Unit**

The Accreditation Unit is responsible for development and issuance of department policies and orders and ensures compliance with 443 standards of excellence set forth by the Commission on Accreditation for Law Enforcement Agencies (CALEA). CALEA is the only organization that accredits law enforcement agencies on an international basis. CALEA is comprised of 21 Commissioners, 11 from law enforcement and 10 from private industry, and develops its standards based on world-wide "best practices".

On November 19, 1994, the Scottsdale Police Department became the 317th law enforcement agency in North America to achieve international accreditation through CALEA. This prestigious status was valid for three years, after which, the department underwent successful re-accreditation assessments in 1997 and 2000.

In 2002, the Department conducted two in-house reviews (June and November) to ensure the standards files contained adequate documentation for proof of compliance. An Accreditation Team of seventeen individuals from across the department was assembled and met to review files and collect documentation. After this review, Police Aide Kathleen Stamatis was assigned to assist full time on the process.

In 2003 the department will once again undergo the scrutiny of CALEA Assessors in seeking its third re-accreditation and its ninth consecutive year as an Accredited Police Department.

#### Why Be Accredited?

Accreditation Recognizes Professional Excellence

VERIFICATION OF EXCELLENCE Every 3 years the Scottsdale Police Department undergoes a rigorous onsite inspection by CALEA-trained law enforcement practitioners from around the nation. The assessment, lasting 3-4 days, puts the department under a microscope to verify its compliance with the CALEA standards.

GREATER ACCOUNTABILITY WITHIN THE AGENCY - Accreditation standards give the Chief Executive Officer a proven management system of written directives, sound training, clearly defined lines of authority, and routine reports that support decision-making and resource allocation.

INCREASED COMMUNITY
ADVOCACY - Accreditation embodies the precepts of community-oriented policing. It creates a forum in which police and citizens work together to prevent and control challenges confronting law enforce-

ment and provides clear direction about community expectations thus providing better public services.

SUPPORT FROM GOVERNMENT OFFICIALS - Accreditation provides objective evidence of an agency's commitment to excellence in leadership, resource management, and service-delivery. Thus, government officials are more confident in the agency's ability to operate efficiently and meet community needs.

CONTROLLED LIABILITY INSUR-ANCE COSTS - Accredited status makes it easier for agencies to purchase police liability insurance; allows agencies to increase the limit of their insurance coverage more easily; and, in many cases, results in lower premiums.

STRONGER DEFENSE AGAINST LAW-SUITS AND CITIZEN COMPLAINTS -Accredited agencies are better able to defend themselves against lawsuits and citizen complaints. Many agencies report a decline in legal actions against them, once they become accredited.

- Policies initiated into revision process.....87
- Policies finalized for distribution....40



## **Crime Prevention Unit**

The Scottsdale Police Department Crime Prevention Unit has a variety of safety programs designed to teach people of all ages. These programs include the Neighborhood Watch Program, Crime Free Multi-Housing, Personal Safety, Child Education, including the internationally known child education program, S.M.I.L.E., Safety Magic In Law Enforcement, and a variety of Security Surveys unique to one's needs. The Interactive Self-Awareness Program continues to be one of the public's favorites. This class allows attendees to actively participate in potentially hazardous situations. Each student learns how to take proper and immediate action in only a few seconds, whether they are a victim or witness to an event. In each case, students are given a suspect description sheet along with a photo line-up. Discussion of each of the scenarios takes place towards the conclusion of the class. These classes are held quarterly.

#### 2002 Statistics

- Crime prevention/public education presentations.....288
- Attendees at crime prevention/public education presentations.....16,905
- Crime Free Multi-Housing programs established.....14
- New Block Watches established....18



## **Internal Affairs Unit**

The Scottsdale Police Department thoroughly and objectively investigates all complaints against its employees in order to preserve public confidence. The Internal Affairs Unit accepts, assigns, tracks and investigates external and internal complaints on employee misconduct.

- Vehicle Collisions.....51
- Chargeable Collisions.....38
- Pursuits.....8
- Out of Policy Pursuits.....3
- Total Commendations.....509
- Total Internal Investigations.....107
- Internally Generated.....96
   o Sustained.....90
- Externally Generated.....10 o Sustained.....6

## **Community Relations**

The Community Relations Unit is responsible for outreach programs in the community and includes the Citizens Police Academy, Teen Police Academy, "Behind the Badge" program on Channel 11, public relations media responsibility, Speakers bureau, the "907" Club, and "CiPAAS" (Citizens Police Academy Alumni of Scottsdale) organizations.

The "907" Club is an organization comprised of wives and/or partners of Scottsdale Police employees. The mission of the "907" Club is to work in partnership with the Scottsdale Police Department, it's employees and the employee's family members to provide a supportive environment. Their goal is to aid and support the membership, open the lines of communication, and sponsor training seminars and social events.

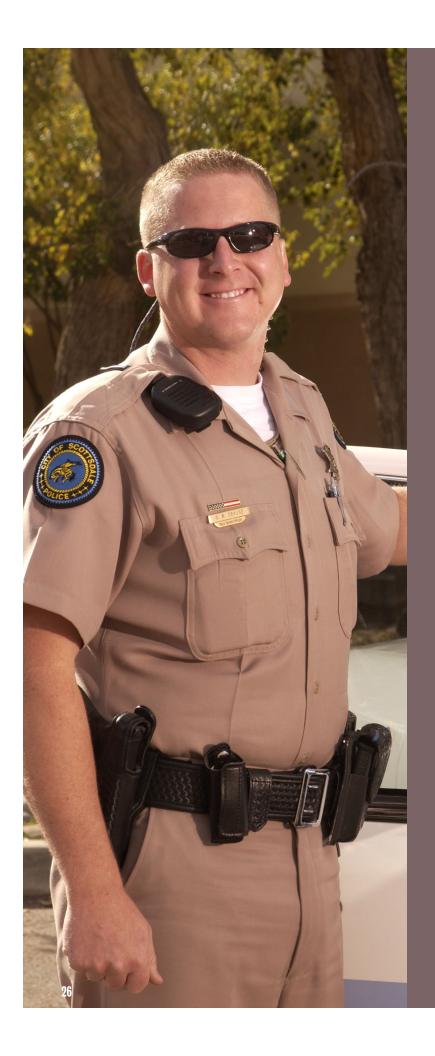
CiPAAS is an organization of Citizen Police Academy graduates. The mission of the CiPAAS is to work in partnership with the police department and the residents of the community to help provide a safe and secure environment where the quality of life may be enhanced through the delivery of police services. The goal is to aid the department through programs designed to raise awareness through necessity, creativity, and innovation.

## Office of Emergency Services

The Office of Emergency Services is responsible for Scottsdale emergency management and disaster planning. This includes oversight of the city Rural/Metro emergency services contract; animal control contract; facility security and workplace security. In addition, the office manages Public Safety Capital Projects, administration of the Fire Protection Contract for the City of Scottsdale, administration of City Fire Support Program, administration of the Animal Control agreement with Maricopa County, administration of the Emergency Management agreement with Maricopa County, administration of the False Alarm Reduction Program, Homeland Security programs, Major Emergency Response Planning for the City of Scottsdale, facility capital project planning/construction for Fire and Police Departments, acquisition of Federal Grants for Disaster/Weapons of Mass Destruction training/equipment, workplace violence and security planning and training for employees, major event security planning, and Incident Management training for the police and other city departments.

- Exception reports filed.....3,031

   (an exception report is filed when Rural/Metro is over the time limit allowed for response)
- Disaster drills completed.....8
- Works areas inspected by the City Workplace Safety Task Force.....21
- False alarm calls.....17,834



## **Uniformed Services Bureau**

- Total calls for service .....189,343
- Total departmental reports taken by field personnel .....30,130
- Departmental reports taken by desk personnel.....657
- Number of citations issued by USB personnel....34,988
- Average response time for emergency calls for service .....5.8
- Average time spent on calls for service (Citywide) .....56.5

## **Traffic Enforcement Section**



#### Daytime Motor Squad

This squad performs selective traffic enforcement at high collision locations and school zones. The officers conduct child safety seat inspections and installations. They operate in a support capacity by investigating routine collisions for patrol and assisting the Accident Investigation Unit with commercial vehicle inspection/enforcement and fatal/serious injury collision investigations.



#### Nighttime Traffic Squad

This squad enforces DUI laws and takes appropriate enforcement action against reckless/aggressive drivers. The officers provide continuing education to department personnel in the area of detecting, arresting, and prosecuting impaired drivers. They conduct child safety seat inspections and installations and address citizen neighborhood traffic concerns.



#### Accident Investigation Unit (AIU)

This unit investigates serious injury, hit and run, fatal traffic collisions, aggravated DUI follow up investigations and commercial vehicle enforcement. The officers provide continuing education to department personnel related to traffic collision investigations.

## **Traffic Enforcement**

#### PARKING ENFORCEMENT

Police Aides enforce parking violations in the congested downtown areas of the city, as well as in city parking structures.

#### 2002 Statistics

Number of parking citations written.....2233

#### SPECIAL EVENTS UNIT (SEU)

This unit oversees special events on behalf of the police department. This includes reviewing and creating security plans for special events in the city, selecting and scheduling officers for the events, working with Risk Management and private employers to ensure proper insurance coverage, and billing employers. SEU also coordinates all off-duty jobs, oversees all standing off duty employment, tracks outside employment to ensure compliance with Human Resource regulations, oversees the Police On Property (POP) program, reviews special event liquor licenses and oversees the SPD Explorer Program. Two new computerized tracking programs have been created to facilitate managing off-duty, special events, standing off-duty, outside employment and the POPs program.

#### 2002 Statistics

- Off-duty employers and/or events.....133
- Off-duty hours billed tracked and/or billed 14,175
- Standing off-duty employers....20
- Standing off-duty hours....11,779
- Outside employment jobs tracked.....93

#### PHOTO ENFORCEMENT (FOCUS ON SAFETY)

The Focus on Safety program has three components - Education, Awareness, and Enforcement. The goal of the program is to reduce the number and severity of vehicle collisions through ongoing education and awareness efforts that focus on the dangers of speeding and red light running. This is combined with the use of photo enforcement technology to enforce traffic laws. The program utilizes digital photo enforcement technology, which includes four mobile speed vans, and six fixed speed/red light enforced intersections.

#### 2002 Statistics

- Photo speed vehicles deployed....4
- Speed photos taken....21,964
- Speed citations issued.....11,084
- Red light photos taken....16,069
- Red light citations issued.....3,828

## 2002 Traffic Enforcement Section Statistics

- DUI arrests made.....677
- Citations issued....11,360
- Collisions reported city-wide.....4,321
- Collisions handled by TES.....406
- Commercial vehicle inspection details completed....25
- Commercial vehicle violations.....248
- Commercial vehicles placed out of service.....78
- Child safety seat inspections....2,970
- Fatal collision investigation....16
- Serious injury collisions investigated....17
- City vehicle collisions investigated.....7
- Hit and Run collisions investigated.....452
- Aggravated DUI investigations.....138
- Parking citations issued.....5,396

## **2002 Traffic Enforcement Section Highlights**

- Conducted Child Safety Seat inspections at the Paiute Neighborhood Center and Scottsdale Healthcare/ Hospital. Provided 28 free child safety seats to low-income families.
- Participated in four weeks of seatbelt and child safety seat enforcement sponsored by the Arizona Governor's Office of Highway Safety.
- Participated in the Holiday
   East Valley DUI Task force, as
   well as nine other major
   multi-agency DUI
   enforcement events.
- Instructed Citizen and Teen Academies and provided information on Traffic Enforcement and collision investigations.
- Participated in the East Valley Commercial Vehicle Inspection Task Force.
- Provided team escorts for the Fiesta Bowl.
- Conducted four motor schools and trained three motor officers from other jurisdictions.
- Implemented the High Impact Traffic (HIT) enforcement team to address citizen neighborhood traffic complaints.
- Implemented an aggressive/ reckless driver enforcement

- program utilizing non-conventional style vehicles obtained through grant funding from the Arizona Governor's Office of Highway Safety.
- The DUI squad accounted for 10% of all impaired driving arrests during the East Valley DUI Task Force.
- Detective Shawn Twitchell provided national instruction for the Institute of Police Technology and Management Accident Investigations, and facilitated a tuition reimbursement program through IPTM for free courses for SPD personnel.
- Obtained a grant from Risk Management for Crash Data Recorder updates and a Crash Data Recorder Course hosted by SPD.
- Detective West Brown completed an Accident Investigations/
  Reconstruction textbook to be used in future training classes, and had a technical paper published by the "Accident Reconstruction Connection Network" titled Airborne Vehicle Dynamics; A Study into the background, viability and accuracy of airborne speed estimating.
- AIU detectives instructed numerous Physics courses at four Scottsdale High Schools.

- Detective Paul Thompson coordinated the East Valley Commercial Vehicle task force for SPD.
- AIU provided instruction in Collision Reconstruction and Advanced Collision Investigation for SPD personnel. Airborne vehicle jump testing was conducted during Advanced Collision Investigation School.
- The Governor's Office of Highway Safety recognized Detective Rodger Paliwoda and Police Aide Gabi Garrisi for their outstanding contribution to the 2002 Occupant Protection Enforcement Program.
- Planned and oversaw the security and traffic control for major events within the city including the Phoenix Open Golf Tournament, Thunderbird Balloon Classic, Barrett Jackson Auto Action, the Parada del Sol Parade and Rodeo, and the Tennis Classic at the Princess Resort.

## Patrol Enforcement Section Bike Unit

The Scottsdale Police Bike Unit currently consists of 10 officers and 1 sergeant. The unit is divided into 2 squads with rotating shifts. The primary mission of the unit is to provide proactive and reactive police service in Downtown Scottsdale. However, the unit is not restricted to any boundaries. The unit serves as a resource when addressing areas of specific problems such as high burglary residential or commercial areas, desert search and rescue, suppression of gang activity and missing persons. The unit also works large crowd special events, such as the Phoenix Open and the Parada del Sol parade.

The Bike Unit is responsible for public safety for the Scottsdale City Parks and for licensing and oversight of all liquor establishments in the downtown area. The unit also works with other city departments relating to special events, zoning ordinances, valet and public parking concerns, taxi and limousine regulations and traffic concerns. Members of the unit also serve on the SWAT team and as class instructors for intradepartment training. Finally, the Bike Unit provides bicycle safety instructions to hundreds of youths throughout the year at bike rodeos and safety demonstrations.

- Misdemeanor and felony arrests 1,500
- Traffic and parking citations issued 1,700
- Assists for the patrol units.....1,700
- Hours patrolling the city park areas.....600
- Liquor inspections and bar checks.....300
- Liquor and special events applications reviewed Over 100



Darrin Hinrichs, Kevin Watts and Chet Anderson with George Hincapie, a member of the U.S. Postal Service team and competitor in the Tour de France

Olympic Torch Ceremony,



Civic Center Mall
(Back L to R) Officers
John Miller, Mark
Johnson, Chet Anderson,
Sgt. Jim Butera and (front
L to R) Craig Malley and
Kevin Watts.



#### 2002 Highlights

- Officers Johnson and Hinrichs attended a nationally known bicycle repair school and became certified bike mechanics.
- The squad held four international Police Mountain Bicycle Association basic cyclists school and trained over 100 officers and fire fighters from throughout the state.
- Officers Gorski, Malley and Johnson were lead instructors in an Advanced Cyclists school held in Prescott.
- Officer Abernethy was nominated for Special Assignment Officer of the Year.



## **High Enforcement Arrest Team**

The HEAT Unit uses a variety of enforcement techniques to target high crime areas, frequent offenders, or activities that heavily impact the community. HEAT Unit detectives accomplish this by assuming the lead problem solving role and coordinating the response of community members, patrol officers, detectives, crime analysts and outside agencies.

HEAT Unit detectives use a variety of traditional and non-traditional methods in an effort to reduce crime trend hot spots, deter future crimes, identify perpetrators and arrest suspects in the commission of a crime. Non-traditional methods include the use of ruses, decoy

operations, covert surveillance, informants, and undercover operations. These methods increase the probability that suspects will be identified and arrested quickly, thereby reducing their ability to commit future crimes. The patrol officer does not typically have the training, time, support or resources available to address certain crime problems. This is what makes the HEAT Unit such a valuable resource to the police department and citizens of Scottsdale.

The HEAT Unit also assists patrol with emergency calls for service, providing additional resources to assist in the resolution of the call and to provide immediate follow-up to locate and apprehend suspects inside or outside the City.

- Beat problems addressed.....56
- Percent of time spent on beat problems....30%
- Total hours spent on beat problems.....2,521
- Total requests addressed....147
- Felony arrests.....197
- Misdemeanor arrests.....82

## **Canine Unit**

The K-9 Unit consists of five officers and their K-9 partners, one civilian Search and Rescue (SAR) volunteer, and is supervised by the HEAT Unit supervisor. The five Belgian Malinois are certified dual-purpose police service dogs and are known for their intense drive and physical endurance. The K-9 teams were created to assist police personnel to search for hidden suspects, locate articles or evidence of a crime, protect officers and the public from serious injury or death, assist in the arrest and apprehension of felons, and detect the presence of narcotics and/or explosives.

#### 2002 Statistics

- Dispatched calls for service....1,652
- Felony calls....199
- Misdemeanor calls.....143
- Total K-9 uses.....836
- Building searches.....245
- Narcotic/bomb searches.....315
- Area searches.....95
- Alarm calls.....92
- Article searches.....7
- Deterrent.....41
- K-9 Arrest/assist.....157
- Felony stops....39
- Callouts.....27
- ISB assists.....16

- SWAT assists.....24
- Perimeter assignments.....69
- In progress.....63
- Other agency assists.....77
- K-9 demonstrations....37

#### Did you know.....

- A Police Dog can run up to 35 mph! Bad guys can't!!!!
- A Police Dog has a strong sense of smell, up to 1 million times stronger than ours.



K-9 Teams

K-21 Ofc. Keefe & Nitro; K-22 Ofc. Taylor & Karlos; K-23 Ofc. Diiullo & Spike; K-24 Ofc. Angelini & Rocky; K-25 Ofc. Imgarten & Keylo



## **Mounted Unit**

The Mounted Unit consists of four officers and one sergeant. The department also has several mounted reserve officers. They are mainly deployed in the downtown entertainment district, but are frequently utilized at special events. Functionally, they are best suited for crowd control, but are frequently utilized for community relations, public safety, and mutual aid. They also serve as highly visible ambassadors for the police department and the City of Scottsdale.

During 2002, the Mounted Unit was involved in several defining activities, including not only local events, but also those bringing international recognition to the department and the City of Scottsdale.

In June 2002, the Mounted Unit was invited to Calgary, Canada by the Canadian Premier to participate in the Calgary Stampede. The unit returned home in mid July with a 1st Place Trophy in the Calgary Stampede Parade competition. The Mounted Unit received high acclaim while serving as ambassadors of the City of Scottsdale, the State of Arizona, and the United States.

In September 2002, the Mounted Unit assisted the City

of Phoenix and other agencies in providing security protection for the President of the United States while he visited Arizona.

In October 2002, the unit again assisted the City of Phoenix and other agencies in providing security protection for the Vice President of the United States during his visit to Arizona.

#### Other 2002 Highlights

- The 911 Memorial
- The Arizona Police Memorial Service
- The Jewish Festival
- The Phoenix 100 Club Benefit
- The Olympic Torch Run
- The Buffalo Soldiers Civil War Memorial Ride



#### The Calgary Stampede

Sgt. Tom Hill

Ofc. Kirk Toth

Ofc. Larry Raymond

Ofc. Gary Sheldon

Ofc. Dan Garcia

(Standing in front) Wrangler Amy Booher and Wrangler Marcia Sizemore

## **Detention Section**

The Detention Section is responsible for the custody and care of prisoners processed and/or held at Scottsdale jails. The section also transports prisoners to jails and courts within the county.

#### 2002 Statistics

- Detention Officers.....29
- Prisoner transports.....4,753
- Total Bookings.....8,270
- Total 24-hour confinements 1,001

#### 2002 Highlights

- Obtained Risk Grant to record all cameras in the jails.
- Developed a FTO program for transport officers.
- Expanded 24-hour confinement capacity.
- Completed market study/ comparison to other Valley jail operations.
- Received favorable audit from the Governor's Division for Children.
- Obtained risk Grant to improve monitoring of elevator at District One jail to enhance safety/security.
- Detention Officer Janet Wraspir was promoted to Detention Sergeant.



**Crimes Against Persons Section** 

The Violent Crimes Unit is responsible for the investigation of all deaths, missing persons, kidnappings, extortions, robberies, assaults, and telephone crimes. Eight detectives and one police aide are assigned to the unit with an emphasis on major case specialties of homicide and robbery. Cases are assigned to provide even work distribution and less specialized cases are generally spread throughout

Investigators of the Violent Crimes Unit work very closely with the Sex Crimes and Domestic Violence Units and share twenty-four hour on-call responsibility.

#### 2002 Statistics

the squad.

- Homicides....2
- Death Investigations....405
- Robberies.....163
- Aggravated Assaults\*....264
   \*includes Domestic Violence

#### 2002 Highlights

## Violent Crimes Unit

- The Violent Crimes Unit responded to only two homicides during 2002. This is the lowest number of homicides in the city in 12 years, since 1990 when no homicides were recorded.
- The Robert Fisher homicide case remained active during 2002 and has become one of the top cases for the well-known television show "America's Most Wanted". The producers of the show have made a commitment to continually broadcast information on the case until Robert Fisher is apprehended.
- Detective Tom Van Meter investigated an armed robbery at a local Auto Zone store in which an elderly customer was shot after he tried to thwart the robbery by striking one of the robbers with his cane. The customer nearly died from his wound but is now at home recuperating. Detective Van Meter identified the two suspects in the case, who were ultimately responsible for committing numerous armed robberies throughout the valley. Both suspects are incarcerated and have received lengthy prison sentences.
- Sergeant Don Bellendier traveled to The Netherlands in October where he and three colleagues from Canada were invited to instruct a basic bloodstain identification course, as well as an advanced course. The invitation came from the Ministry of Justice of The Netherlands, the governing body of the country's crime laboratory, The Netherlands Forensic Institute. The classes were attended by forensic scientists and latent forensic examiners from the crime lab.

## **Domestic Violence Unit**

The Domestic Violence Unit is responsible for the investigation of all domestic violence crimes. There are eighteen domestic violence crimes, including aggravated assault, assault, criminal damage, child abuse, etc. There are two domestic violence detectives and they are well trained in the area of domestic violence and the countywide domestic violence protocol. The detectives conduct several domestic violence protocol-training sessions at briefings and post academies.

Domestic Violence Unit detectives work very closely with the Sex Crimes Unit and the Violent Crimes Unit and share twenty-four hour on-call responsibility.

#### 2002 Statistics

 Domestic Violence reports .....1,500

## **Sex Crimes Unit**

The Sex Crimes Unit is responsible for the investigation of sexual assault, child molestation, indecent exposure, sex abuse, child abuse, elderly abuse, and all other related sex crimes. The Sex Crimes Unit is also responsible for notifying the community of registered sex offenders living in Scottsdale. Currently there are five investigators in the unit. The unit conducted several sexual assault and child exploitation investigations, which generated numerous search warrants not just in Scottsdale but also in several other jurisdictions.

One particular investigation was the "Sweetwater Rapist". A joint investigation conducted by Scottsdale and Phoenix Sex Crime detectives ended up clearing two sexual assaults/two burglaries in Scottsdale and three sexual assaults in Phoenix.

- Sex Assault (adult).....69
- Sex Assault (child).....30
- Other Sex Crimes.....109
- Community Notifications on sex offenders.....8
- Sex Offender files reviewed.....84



# Family Advocacy Center

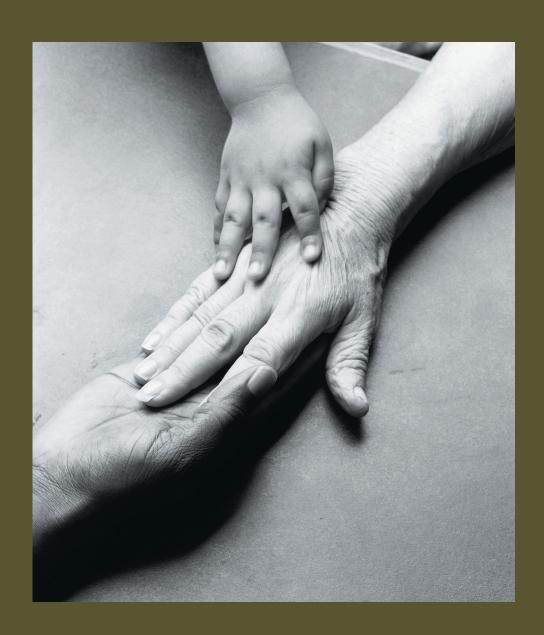
In December 2001, the Scottsdale City Council approved the purchase of an existing office building located in the Mercado shopping center at Mountain View Road and Via Linda. The site will soon become the Scottsdale Family Advocacy Center once the building is refurbished.

The Scottsdale Family Advocacy Center will be a multi-disciplinary facility for victims of child abuse, sexual assault, domestic violence and elder abuse. This facility will provide a place where victims in crisis will receive a spectrum of services in a victim-friendly environment. The center will include medical examination rooms, health care professionals,

modern interview rooms and access to law enforcement, forensic interviewers and Police Crisis Intervention Specialists. The center will also house Child Protective Service (CPS) agents, adult probation officers, sexual assault nurses, pediatric doctors, a city prosecutor and a county attorney.

Construction on the site began in mid 2002. The construction included renovation and buildout of the existing building. The Sex Crimes/Domestic Violence detectives and the Forensic Nurse Examiners (Scottsdale Healthcare) moved into the center in November 2002. The other disciplines will be moving into the center in mid January 2003. The grand

opening for the Scottsdale Family Advocacy Center is scheduled for January 2003.



## **School Resource Unit**

The School Resource Unit was re-organized and expanded to eighteen officers and two sergeants. Over the summer, the DARE officers were incorporated into the unit as the elementary schools SROs. A second SRO sergeant was added and each sergeant now supervises nine officers.

- The School Resource Officer job description was re-written to include an optional "Uniformed Detective Status" and a 4-10 hour workweek. The general detective test was given, and several SRO's successfully passed the test and obtained uniformed detective status.
- SRO's participated in the Scottsdale Police Teen Academy presented by the Scottsdale Police Crime Prevention Unit. This is an abbreviated version of an actual police academy. Its' purpose is to give teens, who may be interested in a law enforcement career, information regarding qualifications necessary for success. Additionally, it allows participants to experience the

- academy environment first hand in order to make a more informed decision on continuing with this vocation.
- SRO's hosted and participated in the Arizona School Resource Officer's Association Conference. The conference gave SRO's from across the state information and training on Arizona specific SRO issues.
- SRO's completed bicycle re-certification training for the International Police Mountain Bike Association. The training allows officers to maintain the skills necessary to operate a police bicycle. Proper techniques in contacting suspects while on a police bicycle, how to safely negotiate obstacles, descending and ascending stairs, and proper bike maintenance are just a few of the subjects taught during the re-certification process.
- The SRO Unit hosted The National Association of School Resource Officers weeklong training seminar at Desert Mountain High School. Officers from all across the country attended. The Scottsdale SRO's attended Basic and Advanced SRO classes. Sergeant Dear completed the NASRO SRO Supervisor Certification Course.



Officer Eric Williams & students, Desert Mountain Middle School

- SRO's participated in a two day Basic Detective School conducted by the Scottsdale Police Department. This training consisted of information on conducting investigations, interview and interrogation techniques, child abductions, sex crimes, crime scene management, and forensics, as well as orientations from a number of support services available to detectives.
- SRO's participated in one day training conducted by the SPD SWAT Team and Narcotics Unit at Mountain Side Middle School. The morning session consisted of Active Shooter training and was geared specifically for an armed assailant on a school campus. Every officer then went through a scenario using simunitions to track down and defeat a shooter on campus. The afternoon session consisted of training on drug use among juveniles with an emphasis on club drugs and the use of MDMA.
- SRO's are now certified to ride the police bicycles and will be part of the Scottsdale Police Search and Rescue Team. The police bicycle has proven to be an effective tool in a search and rescue scenario. Additionally, when a search and rescue mission develops, the resources of the

- department are rapidly depleted. The use of SRO's assists in maintaining the numbers needed to successfully complete a search and rescue mission. The training included the use of Global Positioning System equipment along with the various types of search techniques utilized by the team.
- Six SROs attended the REID Interview and Interrogation School training in Phoenix in October.
- This summer SRO's performed a wide variety of duties and completed an extensive amount of training. As part of the Investigative Services Bureau, some SRO's were assigned to detective positions within the Property Crimes, Sex Crimes/Domestic Violence and Intelligence sections. These assignments enhance the detective skills and increase the SRO's overall job knowledge pertaining to investigations. The cross training experience facilitates cooperation and understanding within the bureau.
- During the summer, the majority of the SRO's were assigned as full time bicycle officers with emphasis on patrolling the city parks and the Boys and Girls Clubs.
   This assignment proved to be very successful in three main

- areas. Officers were able to maintain relationships with the youths through their continued positive contacts in the parks and summer programs; officers were able to actively participate and provide added security to a number of summer activities sponsored by the city; and, SRO's responded to rumors of a possible after school fight involving students in the high school summer school program. The rumors were credible and SRO's were immediately on the scene before any acts of violence occurred.
- This summer, SRO's worked with Scottsdale Parks and Recreation Staff to deal with gang related issues at the Boys and Girls Clubs. This included educating the park staff on the most effective ways to deal with gang problems along with increasing police presence at the facilities. The police presence incorporated a zero tolerance policy. The gang issue was resolved early in the summer and no reoccurrence was noted.



## DARE Unit

The D.A.R.E. (Drug Abuse Resistance Education) Unit is one of the two self-directed work teams in the department. D.A.R.E. was taught at every Scottsdale public elementary school and at two private schools.

The D.A.R.E. curriculum focuses on the concept of peer pressure resistance training, self-concept improvement, personal safety and value decisions concerning respect for laws. The children are

given accurate information about alcohol and drugs and are

taught to understand and reject the dangers of drug and alcohol abuse. They also learn not to give in to peer pressure, to make their own decisions and to learn to cope with life's problems in pos-

2002 Statistics

itive ways.

• Full-time DARE officers....4

- DARE classes completed, 5th and 6th grade.....85
- DARE classes completed, K -4th grade.....100
- DARE graduates (5th and 6th grade).....2,500

#### 2002 Highlights

• New processes were developed for Uniformed Crime Reporting (UCR) to ensure crime clearances were reported accurately and to eliminate data entry backup.

# Property, Fraud, Warrants & Auto Theft

- A strategy was developed to reorganize the Crimes Against Property (C.A.P.) Section in January 2003. City-wide Burglary, Fraud and Warrant Units will be stationed at District II; a city-wide Auto Crimes Unit will be stationed at District I.
- A new format was developed for Crime Trends meetings significant arrests, selection of Top Five, Repeat Offender Program report, crime series reports and crime MO updates.
- A standardized Crime Information Bulletin was developed and suspects from these bulletins are used as the selection pool for Top Five at Crime Trend meetings.
- C.A.P. Section Commander coordinated Mobile Field Force training for Scottsdale, Tempe, Chandler and ASU police departments. Approximately 1,000 officers were trained in standardized tactics over 14 training days from October to December.
- The C.A.P. detectives assisted patrol on numerous property

- crime arrests, developing an excellent working relationship between patrol and C.A.P. detectives, and meeting C.A.P. Section expectations.
- The Rock Burglary Task Force was formed to coordinate the investigation between SPD, MCSO, and PVPD.
- A budget decision request for a Career Criminal Apprehension Team was submitted.

### District 1 2002 Highlights

- Search warrant recovered
   \$25,660 in stolen property and resulted in an arrest.
- Silent Witness profiled "Big Screen TV" burglaries.
- Property Unit made 22 felony arrests.
- Received grant from AATA for Bait Vehicle equipment.
- Property detectives received SPA for Outstanding first six months of 2002.
- Development of Auto Theft website on the City web page.
- Received grant from AATA for the Auto Theft Prevention Program.

- Chop shop located in Phoenix, search warrant served and three stolen vehicles were recovered.
- Auto Theft Unit hosted a booth on auto theft prevention at the Public Safety Day.
- Property Unit nominated for Team Award.
- Two suspects arrested in a Just Occurred Residential Burglary.

#### 2002 Top Ten Stolen Vehicles for Scottsdale

- 1. Chevy full size pick-up
- 2. Ford full size pick-up
- 3. Chevy SUVs
- 4. Honda Civic
- 5. Nissan pick-up
- 6. Honda Accord
- 7. Dodge Neon
- 8. Saturn
- 9. Jeep Cherokee
- 10. Ford SUV's and Dodge full size pick-up (tie)

# Property, Fraud, Warrants & Auto Theft

### District II and III 2002 Highlights

- Detectives Dean Perna and Pete Salazar, working on information provided by patrol, arrested two suspects for numerous commercial burglaries. The suspects targeted electronic stores and stole cell phones. This case resulted in the clearing of burglaries in Mesa, Tempe, Phoenix and Glendale.
- Detective Perna worked with Phoenix and Mesa Police Departments on several high-dollar ATM machine burglaries. Detective Perna was able to develop probable cause on a suspect, the suspect was arrested and a search warrant was served. Approximately \$30,000 was recovered and/or accounted for in this one case.
- Detectives Aaron Henderson and Salazar worked a crime trend where a commercial burglar was removing a window to gain access to businesses. During his investigation, Detective Henderson was able to find the destination for the stolen items. Working with Tempe and Mesa PDs, Scottsdale surveillance officers were able to witness a burglary and arrested the suspect. Coordinated search warrants were served and over 40 stolen computers were recovered. These suspects were believed to be responsible for over 100 burglary cases.
- Responding to an In Progress Burglary call near the District 3 station, detectives assisted patrol in apprehending two residential burglars. Follow-up investigation by detectives discovered the suspects were responsible for up to 7 other residential burglaries in the same area.

- Detective John Barto identified the suspect in a burglary case where the suspect shot the victim's dog with a Taser gun. An interview of the suspect resulted in the suspect admitting to 3 other Scottsdale burglaries and 8 Phoenix burglaries.
- While investigating a series of cat burglaries in Beat 8, detectives were able to identify a suspect in one of those cases. Since the suspect was placed in custody, the cat burglaries have stopped. There is no physical evidence to link the suspect to the other crimes.
- Detectives Whitcomb and Swanson worked with Salt River Indian Police and identified the suspects who had been targeting and burglarizing rental vehicles at resorts and golf courses. The subsequent arrest and search warrant resulted in the recovery of thousands of dollars worth of stolen property and over 10 felony charges on the suspect.
- Significant progress was made on the Rock Burglar investigation. Historical cases were reviewed and additional evidence was developed. A task force was created with Maricopa County Attorney's office, Maricopa County Sheriff's Office, Paradise Valley Police and Scottsdale Police to continue this investigation.
- The number of suspects entered into the Repeat Offender Program increased 3 times during the year. This led to enhanced sentencing for suspects who were convicted of crimes in North Scottsdale.
- A third detective is being trained as an Arson Investigator. Detective Leduc will attend the second part of the four part series.

- The controller for a local construction company was arrested for embezzling approximately \$135,000 from company funds and using the money to pay for personal expenses. He was eventually indicted and pleaded guilty to the charges.
- Detective Paul Arnold became aware of a money-laundering scheme being conducted through Western Security Bank in Scottsdale. Posing as a bank officer, Detective Arnold met with one of the suspects and obtained evidence that allowed him to seize \$190,000 from the bank account and serve a search warrant at the suspect's residence. It was later determined the laundered funds were obtained through a multimillion dollar insurance fraud in Miami, Florida, which resulted in the indictments of 3 major fraud suspects.
- Patrol officers arrested an international credit card fraud suspect after the suspect used a counterfeit credit card at a local retail store. Subsequent investigation by Detective Arnold resulted in the suspect being tied to the use and possession of 32 counterfeit credit cards believed to be manufactured in Hong Kong. The United States Secret Service in Los Angeles, CA and Honolulu, HI also assisted in the investigation due to the international ties to the manufacturing and use of the credit cards.

- Detective Arnold successfully indicted and eventually convicted a career criminal who admitted to being a member of a "Gypsy" fraud family. The subject would approach elderly victims and steal their money, wallets and jewelry under the pretext of knowing them from their physician's offices in other states. Detective Arnold was able to recover \$20,000 in jewelry and wristwatches that were later returned to the victims.
- The Warrant Unit cleared 1,406 City Court warrants, representing \$898,457 in bond money.

**Special Investigations Section** 

The Special Investigations Section, comprised of the Intelligence Unit, Narcotics Unit, and Special Assignments Unit, handles intelligence-gathering, undercover investigations, and tactical response (SWAT).

# **Criminal Intelligence Unit**

- Organized crime and terror-related intelligence
- Outlaw motorcycle gang intelligence/investigation
- Dignitary protection
- Vice investigations and administration
- Liquor licensing issues
- Intelligence analysis (support)
- Administrative processing

- Handled over 1,250 requests for assistance from within SPD and outside agencies.
- Processed over 2,899 statutory licenses/renewals.
- Conducted over 40 vice stings and related administrative enforcement actions.
- Disseminated 26 Intelligence bulletins and over 50 counterterrorism advisories.
- Assisted on more than a dozen dignitary protection details, working with the U.S. Secret Service, U.S.
  Department of State and the U.S. Capitol Police. The details were successful in their mission to protect Former President George Bush, Former First Lady Barbara Bush, the U.S. Speaker of the House and Prince Andrew of the UK during their visits to Scottsdale.

### **Narcotics Clandestine Lab Special Assignments Unit Narcotics Undercover Squad** Squad Narco-lab interdiction/ Undercover narcotics Surveillance support investigation investigations Dangerous felons Surveillance support Asset forfeiture Tactical support, warrants, DEA task force Package interdiction arrests Conspiracy cases Technical installations, 2002 Highlights Surveillance support electronic surveillance January through July, SWAT administration Operation "Roll X" was conducted in the 2002 Statistics Surveillances....38 entertainment district, Technical installations.....20 concentrating on club drugs. The investigation was conducted with participation of other law enforcement agencies and yielded the following results: • Over 75 investigations in a 6-month period. Over 100 drug related charges. • 50 arrests made. • 30 more arrests or indictments are anticipated. • The estimated street value of the seized drugs is in excess of \$75,000. \$40,000 of that total was the club drug Ecstasy. Other drugs included cocaine, marijuana and several different types of prescription drugs.

# **SWAT**

- High risk warrants
- Hostage/barricade
- Suicidal subjects
- Weapons of Mass Destruction and clandestine laboratories

- Call outs responded to.....9
- Search warrant entries conducted .....8







## **Crisis Intervention Unit**

The Scottsdale Police Crisis Intervention Service (PCIS) was the first police-based crisis intervention unit in Arizona. PCIS is responsible for providing crisis intervention and assessment services to the citizens of Scottsdale when requested by officers and detectives. Services are provided for citizens facing crisis due to situations involving mental health issues, domestic violence, sexual assault, child and elder abuse, and death of family members. PCIS also provides training and educational services to the community and the department.

### 2002 Highlights

• PCIS celebrates their 28th year of service to the citizens of our community. Crisis personnel provided intervention services for behavioral health emergencies and offered immediate assistance to victims of crime.

- PCIS staff members Kelly Wills and Tracey Wilkinson were assigned to the new Family Advocacy Center with a primary focus on sexual assault, crimes against children, elder abuse and domestic violence.
- PCIS provided Critical Incident Stress Management (CISM) services for members of the community who had been affected by traumatic incidents in their neighborhood or at the workplace.
- For the 3rd consecutive year, the Las Rancheras Republican Women's Club selected the PCIS unit as a community project. The club donated cash and supplies for victims of crime and circumstance.
- PCIS staff provided more than 4,800 emergency telephone and face-to-face interventions.

## **Personnel Unit**

#### 2002 Statistics

- Promotions.....16
- Retirements.....47
- Number of sworn officers .....378
- Number of civilian employees .....237
- Sworn positions hired.....48
- Civilian positions hired.....26
- Total from protected classes .....14 officers (29%)
- Total from minority classes (officers).....5 officers (10%)
- Total from minority classes (civilians) .....8 civilians (31%)

- 100% of Arizona Police
   Officers Standards of Training
   (AZPOST) audits found the
   files of hired officers to be
   complete, accurate, and
   meeting all AZPOST
   requirements.
- All confirmed academy seats were filled, plus 7 of the extra seats that became available.
- The number of applicants processed through the police officer testing process increased from 333 in CY2001 to 409 in 2002 (1,083 were invited to test in 2002). This was accomplished while maintaining high standards, as only 9.5% of those tested in 2002 were eventually hired.

- We invited 332 applicants to test for civilian positions. Of the 227 actually tested, 24 were hired (10.6% of those tested).
- The department Equal Employment Opportunity Plan (EEOP) was approved by the federal government for another two years.
- Recruitment Officer Greg Carlin was trained to work background investigations in addition to his normal duties.
- Detective Mary Jo Hall was selected as a backup polygraph examiner. She attended formal training and has begun her internship with Polygraph Examiner Tom McMahon.

## Scottsdale Volunteers



Volunteer of the Year - Kay Johnson with Chief Bartosh

Volunteers serve in more than 20 units or assignments throughout the department, including Records, Forensic Services, Investigative Services, Personnel, Accreditation, Community Relations and Handicap Parking Enforcement. Volunteers provide a vital service to the department and several volunteers have reached significant levels of volunteer time.

For information on rewarding opportunities for volunteering with Scottsdale Police Department, Contact the Police Department Volunteer Coordinator Office at (480) 312-5051.

## **Training Unit**

The Training Unit is responsible for the direction, oversight, and tracking of training for all department personnel. Scottsdale staff and recruits assigned to the Academy are part of the Training Unit.

#### 2002 Highlights

- The unit relocated from District 1 to the Himovitz Building.
- Obtained a Public Agency Training Council (PATC) agreement for 5 free slots in each class.
- Arranged for outside guest speakers for the Quarterly Manager's Meeting (QMM).
- Purchased new equipment for training presentations.
- Purchasing a digital camera for training purposes.
- Partnered with Human Resource Systems (HRS) to begin posting training records on the Scottsdale University Intranet site.

- Training Orders for in-house training will be available through Scottsdale University.
- The Terminal Operators Certification training manual/ study guide was revised.
- Accomplished increasing awareness of Interagency Professional Development Team (IPDT) and obtained more instructor involvement.
- Attended the American Society for Law Enforcement Training (ASLET) Conference.
- The Range conducted firearms training and qualifications, including open ranges, squad ranges, AR-15 classes and Ruger Carbine classes. Pre-Academy classes, as well as Post-Academy classes, were taught. The process of obtaining new holsters and flashlights for each officer's Glock pistol was initiated.

### FTO Program

- Total Officer FTOs.....57
- Total PA FTOs.....5
- Total Trainees.....72

### Administrative Services Bureau

## **Records Unit**

The Police Records Unit serves as the central repository for all police records and related records. They are responsible for maintaining strict accountability for all police reports, accident reports and citations. The Records Unit is comprised of 30

positions that provide support to officers and other law enforcement agencies, including the courts. The Records Unit provides criminal history information and 24-hour warrant coverage.

- Departmental reports processed.....35,161
- Citations processed.....38,055
- Field Interview Cards .....12,374
- Warrants Received.....4,435
- Warrants Cleared....3,982
- Orders of Protection/ Injunctions Against Harassment....411



# **Crime Analysis Unit**

The Crime Analysis Unit provides statistical information in three different areas: Administrative, Strategic and Tactical.

#### Administrative

- Develops long-range projects.
- Provides economic, geographic and law enforcement information to police management, city hall, city council, and neighborhood/citizen groups.
- Performs functions critical to budget, personnel, public information, and legal issues.

#### Strategic

- Provides support for Community Policing/Problem Solving (SARA model).
- Provides information for resource allocation purposes, including patrol scheduling and beat configuration.
- Facilitates identification of unusual crime activities over certain levels or at different seasonal times.

#### **Tactical**

- Identifies crime patterns and series.
- Provides information to assist operational personnel in the identification of specific crime trends and in the arrest of criminal offenders.
- Links offender and modus operandi information from a number of offenses in an attempt to provide investigative leads, help solve crimes, and clear cases.



The Communications Division is comprised of three units: Dispatch, PD Switchboard, and Teleserve Unit. Dispatch answers all 9-1-1 emergency calls for the City of Scottsdale and uses radio and computer technology to keep in contact with the officers and assist with their requests. The PD Switchboard answers the Police Department main nonemergency number and forwards calls as necessary. The Teleserve Unit staff takes delayed minor police report calls over the phone.

Year 2002 brought a significant increase in staffing positions in Communications, which has decreased the overtime needed to staff the working positions. More staff provides for better customer service for Scottsdale citizens.

The Language Line service is a vital tool used by Communications in helping non-English speaking callers who call the Police Department for assistance. Since Communications staff began using the service in 1990, it has been used to translate over 11,000 calls.

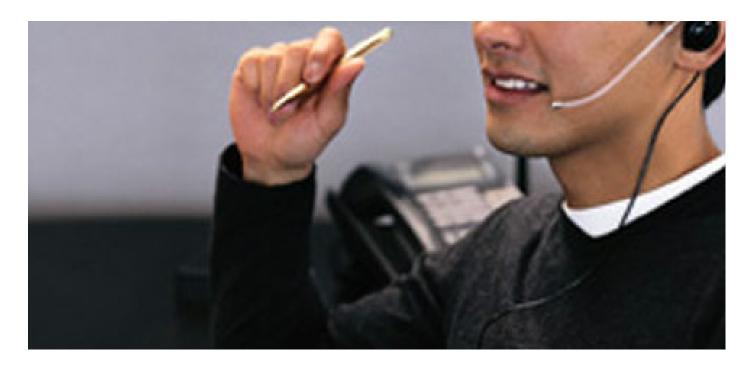
With over 840 million mobile phone users in the nation and a projection of 1.66 billion by the year 2006, cell phone calls now account for over half of the 9-1-1 calls to the Communications Division. The ability of callers to report accidents and other incidents from their vehicles, or while away from regular phones, has aided in quicker response and help from officers and medical personnel to those in need.

## Communications Division

#### 2002 Highlights

- Adopted a Christmas Family and helped a family of four enjoy the holidays.
- Participated in Public Safety
  Day at Chaparral Park. Staff
  greeted the public in person
  and taught young children
  how to call 9-1-1 during
  emergencies.

- 9-1-1 calls.....131,596
- Administrative calls .....489,516
- Cell phone calls.....73,837
- PD Switchboard calls .....83,512



# **Teleserve Unit**

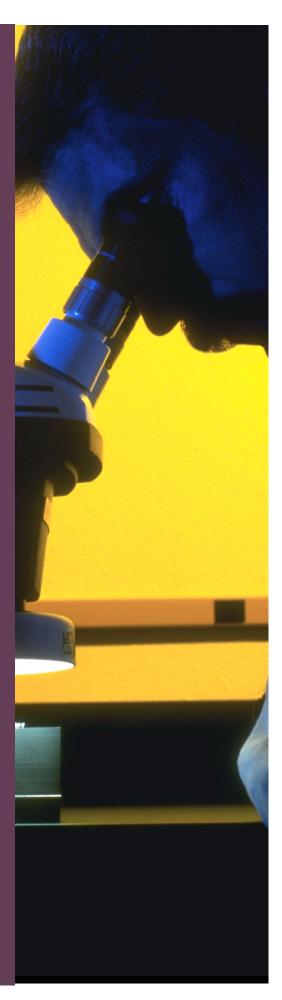
The Teleserve Unit takes telephone reports throughout their shift in order to enable patrol personnel to provide better response times on calls for service that necessitate an officer be on the scene. Teleserve handles reports ranging from basic delayed property crimes, such as bicycle thefts, stolen vehicles and criminal damage, to crimes such as harassment, interference with judicial proceedings, frauds, and more. The Teleserve Unit is staffed by one supervisor and 6 Teleserve specialists.

- Calls for Service....5,818
- Police Reports.....4,478
- Field Interview cards .....176
- Hours of Community Policing time.....152

The Forensic Services Division provides service to customers to aid in the successful disposition of all investigations in accordance with legal and professional guidelines through the identification, documentation, collection, analysis, and preservation of physical evidence.

The Forensic Services
Division is under the direction of the Administrative
Services Bureau. It is composed of the Forensic Services
Division manager, who is responsible for all actions of the division and who manages and directs the functions of the Identification Services
Unit, the Crime Scene

Specialist (CSS) Unit, the Criminalistic Unit, the Property and Evidence Section and the division secretary. The Property and Evidence Manager, Identification Services Supervisor, CSS Supervisor, criminalists, crime lab technicians, and the division secretary report directly to the Forensic Services Division Manager. The CSS personnel report to the CSS Supervisor. The latent print examiners, fingerprint technicians, and photo lab technicians report to the Identification Services Unit Supervisor, and the Property and Evidence custodians report to the Property and Evidence Manager.



### **Identification Services Unit**

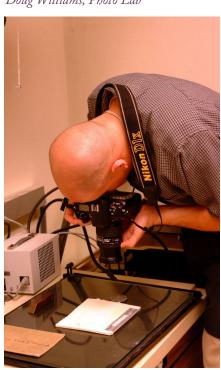
The Identification Services Unit is composed of seven fulltime and two part-time employees and is responsible for:

- Collecting and disseminating arrest and identity information from Scottsdale Police Department arrests. The unit processes this information and updates databases to reflect arrest and identity information. This information is maintained by unit personnel and is available for authorized law enforcement purposes only.
- The processing of latent prints left at a crime scene using techniques and methods not normally available to the crime scene specialist unit, and for the comparison and entry into the Automated Fingerprint Identification System of those and any other latent prints submitted to the laboratory. This includes, but is not limited to, the examination and comparison of footwear and tire track impression evidence.
- Developing, processing and filing all photographic negatives produced by the department, as well as printing photographs from the negatives for investigative purposes.

Susan Jahnke, ID Unit



Doug Williams, Photo Lab



Fingerprint Comparison





 $(L\ to\ R)$  – Elizabeth Williams, David Jacobs, Fran Janowicz, Steven Mell, Lindsey Williams, Penny Dechant, Tracie Fife, Kathleen Gilbert & Mark Carpenter

# **Crime Scene Unit**

The Crime Scene Unit is composed of eight Crime Scene Specialists and one supervisor and is responsible for processing all crime scenes. The unit is comprised of personnel responsible for photographing, documenting and sketching crime scenes, as well as recognizing, collecting and preserving physical evidence.

## The Criminalistic Unit

The Criminalistic Unit is composed of five employees and is responsible for analyzing all blood alcohol submissions, drug submissions, forensic biology samples (DNA), paint, fiber and hair comparisons, firearms/tool marks, and fire debris submissions.



Steve Valdez, John Tew, Steve Garrett

# **Property and Evidence Unit**

The Property and Evidence Unit is responsible for the proper storage, maintenance, and release of all evidence and property collected by the department. The unit consists of one supervisor, three property and evidence custodians, one police support/RMS data entry specialist, and one volunteer.

The Property Unit is responsible for the proper handling and storage of all found and lost property, and all evidence collected from crime scenes. The Property and Evidence Unit manages three in-house storage facilities and multiple off-site holding facilities. They are also responsible for the control and storage of vehicles that are impounded as evidence.



#### 2002 Division Statistics

#### 2002 NEW PERSONNEL

Three new employees were added to the Division and one promotion was given. These new additions and promotion consist of the following personnel:

- Kris Whitman, Criminalist III/DNA Technical Leader
- Steve Mell, Crime Scene Specialist
- Laura Sera, Police Support Specialist
- Misty Bogue, promoted to Property and Evidence Custodian

#### 2002 Highlights

- Received an ACJC grant for \$80,000 to begin the process of purchasing and implementing a Laboratory Information Management System (LIMS).
- Received an NIJ grant for \$115,000 to buy equipment and supplies to perform DNA work on "no suspect" sexual assault backlog cases.
- Installed a forensic digital enhancement system to digitally capture and enhance latent print and footwear images for forensic examination.
- The crime laboratory DNA section assisted in solving two old "no suspect" sexual assault cases when it made its first "cold-hit" by using the Combined DNA Index System (CODIS) and DNA profiling to identify a hitherto unknown suspect.

- Photos processed.....37,317
- Latent print cases.....1,682
- Latent print comparisons.....6,617
- Drug seizure analyses.....5,114
- Blood analyses....2,046
- Serology/trace analyses.....245
- Footwear comparisons.....414
- Arrest packages.....8,123
- Crime scenes handled.....3,383
- Items impounded.....33,086
- Items released....17,710







## Technology Services Division •

The Technology Services Division (TSD) reports to the Administrative Services Bureau Director, and during 2002, consisted of Planning & Project Management, Systems Administration & Support, and Communications Technology.

During 2002, the Division developed and handled 653 different tasks/projects, and TSD staff managed an average of 174 on-going projects each month.

#### Responsibilities included:

- Security and maintenance of Police Computer systems.
- Police Records Management System (RMS) database maintenance and interface development.
- Computer Aided Dispatch (CAD) maintenance and upgrades.
- SmartZone Radio maintenance and upgrades.
- Arizona Automated Fingerprint Identification System (AZAFIS) support, including MugPhoto.
- Police laptop, network and server support.
- Access to other criminal history databases (e.g. PACE, AZAFIS, ACJIS, NCIC and MVD).
- Collaboration with other agencies (Scottsdale Criminal Justice Team, Arizona Criminal Justice Commission, Arizona DPS, ADOT).
- Needs assessments and program evaluation.
- Statistical reporting for the Department and Citizens.
- Administrative reports, surveys and special projects.
- Strategic planning.

- Capital Improvement Project development.
- RFP development and contract management.
- Project management.

- Upgrades to various systems such as CAD, PIRP, message switch and Smartzone, were tested and installed.
- Enhancements to systems such as RMS, AFIS, Livescan, and MugPhoto were delivered, tested, and implemented.
- The PD Action Plan, in response to an outside consultant's (Berkshire) assessment of the Department, was developed and coordinated by TSD staff.
- The Police Department Strategic Technology Plan was completed in June and the Technology Implementation plan was completed in September.
- An outside Consultant (PTI) conducted an assessment of Police Technology.
- Police Technology Director Joe Hindman was hired to oversee the management of police technology and communications systems.
- A computer telephone interface (CTI) 911
  Upgrade was implemented: Training for the new
  911 system was completed in July. The new
  equipment was brought on-line August 1, with
  minimal disturbance to operations in the
  Communications center.
- Six Capital Improvement Project requests were completed and submitted for the CIP budget process.



(L to R) Tony Brewer, Chris McDowell, Tom Dworzanski, Chief Bartosh, Phil Jensen and Gordy Hansen.

# **Special Services Unit**

The Special Services Unit consists of 6 non-sworn employees and is headed by a manager. The Special Services Unit is one of the most diverse sections within the Department. They are responsible for the police vehicle fleet, programming, installing, and maintaining all portable and mobile radios, all laptop computers, cellular phones, pagers, and the issuance of all police officer uniforms and equipment. The Special Services Unit also facilitates the maintenance and repair of equipment items and provides logistical support to patrol operations and emergency response teams.

#### 2002 Statistics

- Ratio of officers to car....2 to 1
- Radios, modems, laptops programmed.....816
- Portable and mobile radios serviced.....1,355
- New vehicles rotated into service.....69

- Replaced 350 portable and mobile radios under the 3-year radio Capitol Improvement Plan.
- The Special Services Unit was awarded the Meritorious Service Award for outstanding project work.
- Tom Dworzanski, Manager of the Special Services Unit, was named the Civilian Supervisor of the Year for 2002.

# **How to Reach Us**

Scottsdale Police Department District I: 3700 N. 75th Street Scottsdale, AZ 85251

District II: 9065 E. Via Linda Scottsdale, AZ 85258

District III: 20363 North Pima Road Scottsdale, AZ 85255

In case of emergency ... 9-1-1

(480) 312-5000 Main number (480) 312-5050 Community Relations

Website: www.ScottsdaleAZ.gov

To share commendations or concerns, you may e-mail the Internal Affairs Unit at: spdia@ScottsdaleAZ.gov

# How to Apply for a Gareer or Volunteer

Contact City of Scottsdale Human Resources at (480) 312-2491. You may also call the Police Department 24-hour job hotline at (480) 312-5033 for taped information of current positions available or check our website at www.ScottsdaleAZ.gov.

#### Volunteer

Contact the Police Department Volunteer Coordinator Office at (480) 312-5051



Published by the City of Scottsdale Police Department Planning, Research & Accreditation Division

EDITOR Connie Wyckoff Police Analyst

GRAPHIC DESIGN Rick Forgus Creative Director